



Limited Lifetime WARRANTY

Owner-Occupied Single-Family Residential Limited Lifetime Warranty

Multi-Family Residential & Commercial Limited Lifetime Warranty

The warranty start date is measured from the date of delivery.

Should claims need to be made under this warranty, please contact the ZähBuilt dealer where you purchased the cabinetry. ZähBuilt disclaims any other warranties expressed or implied, by installing or using the product, the user accepts all terms described herein. ZähBuilt takes great pride in the craftsmanship of our cabinetry.

Due to the natural materials used for **Sonoma and Windswept** doors and face panels, we warranty those parts for a period of 10 (ten) years. **We Warranty Neo and Opus doors and face panels for a period of 5 (five) years.**

ZähBuilt warrants to the original purchaser that the cabinetry made by ZähBuilt will be free from defects in materials and workmanship for as long as you own your cabinetry. This warranty is non-transferable. ZähBuilt will repair or replace any defective materials, under the terms of this warranty. Cabinetry must have been purchased through a ZähBuilt authorized dealer. This warranty does not cover the removal, transportation, or installation of the defective or replacement material. This warranty is limited to replacement or repair of defective parts or materials only. Any items not specifically manufactured by ZähBuilt will be subject to the warranty of the original manufacturer and dependent on the availability from our supplier.

In no event will ZähBuilt be liable for more than the amount of your purchase price not to exceed the current market price of the product and excluding tax, shipping, and handling charges.

Additionally Bespoke items will have a warranty of 12 months.

THIS IS A LIMITED LIFETIME WARRANTY. THE FOLLOWING CONDITIONS ARE NOT COVERED BY THE WARRANTY:

Faults or damage caused by installation error, removal, repair, labor charges, improper maintenance, neglect, altering, tampering, or careless operation or handling of the products that are not in accordance with ZähBuilt instructions or specifications, or if it is used for other than the intended purpose after the product has been delivered and accepted by the receiving party – whether performed by a contractor, service company, or yourself – are excluded from this warranty.

Damage caused using cleaners not in compliance with cleaning recommendations.

Normal wear and tear due to the normal aging of the product, including parts that are expected to deteriorate over time (i.e. hinges and slides). Gloss reduction, fading, scratching, abrasions, deterioration (due to the use of paints, solvents, or other chemicals), staining or alkaline etching

of the finish over time due to use, cleaning practices, or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

Temperature fluctuations of +/- 40 degrees may cause minor end checking.

Zähbuilt cabinets are waterproof, not watertight. Pooling of water within the cabinets can affect cabinet parts over time.

Products that the customer decides they do not like after installation due to color, styles, or other opinions based on personal preference.

Cosmetic damage not reported in the first 48 hours after delivery. All products must be inspected prior to installation. Installation of products with visual defects or nonconformities apparent prior to installation voids this warranty.

Discoloration, rust, or oxidation of cabinet hardware resulting from caustic or corrosive environments including but not limited to high salt concentrations or exposure to chemicals.

Damage caused after delivery, including damages to the finish, or home incurred during installation.

Zähbuilt requires the customer to disclose any appliances that may impact product performance and any damages resulting from undisclosed equipment will fall outside the scope of the product warranty.

Sunlight, smoke, household cleaners, and other environmental conditions may also affect the color match over time. These variations are the nature of the material in relation to their environmental exposure and are not covered by this warranty.

Damage or injury caused in whole or in part by natural calamities or acts of God, (including but not limited to earthquakes, tornadoes, tropical storms, hurricanes, lightning, windstorm, fires, floods), exposure to corrosive contaminants (including but not limited to salt water or chemicals in storm waters), explosions, biological infestations, improper storage or handling, job site conditions, architectural and engineering design, structural settling or movement, acts of vandalism, or accidents.

This warranty is for material only and ZähBuilt is not responsible for labor charges – including installation, removal, disposal, and reinstallation; or other incidental or consequential costs associated with surrounding material such as countertops, walls, ceilings, paint, or flooring. The original purchaser may be covered by a separate workmanship or installation warranty from the general contractor or licensed professional who installed the product.

Commercial Use: Unless specifically stated otherwise, this limited warranty is limited to 5 (five) years for commercial applications – including multi-family apartment units, schools, professional office buildings, retail, hospitality guest rooms, and other similar installation applications only. Excluded from this limited warranty are operating environments and usage scenarios that significantly differ from normal residential usage patterns and operating conditions. Examples include industrial/manufacturing workspaces where employees are regularly required to wear personal protective equipment (hard hats, safety glasses, protective coveralls, etc.), professional kitchens & restaurants, food service, laundromats, hospitals, laboratories, and other high-volume,

heavy-use, harsh or chemically caustic environments. If there are questions as to the type of use that is considered “Commercial”, please contact Zähbuilt prior to purchase and installation.

ZähBuilt reserves the right to alter designs, specifications, and materials without obligation to make similar changes to products previously manufactured. The repair or replacement under warranty is contingent upon the current product offerings, styles, and construction options within the ZähBuilt products at the time of the warranty claim. If a warranty claim is filed after a ZähBuilt product becomes obsolete (is no longer in production), ZähBuilt reserves the right to honor the warranty in one of the following ways:

1. To replace the affected component with a new component of the same style.
2. To replace the affected component and any other components in the installation application to achieve a uniform appearance with a similar and comparable product style of the originally purchased style.

If components are replaced, ZähBuilt cannot guarantee that the finish of these replacements will exactly match the finish and appearance of the other components in the installation application. This is due to the changes that occur during the products’ natural aging process, affecting its color and/or grain; as well as inherent differences for products produced at different times.

Repaired parts or replacement units are warranted for the remaining portion of the original unit’s warranty period. The original warranty period is not extended by repair or replacement activities.

This limited warranty is non-transferable and only applies to the original owner and the original installation location in the United States. Proof of purchase is required for any warranty claim.

CARE & MAINTENANCE - BASIC CLEANING

- Use a clean, soft, and lint-free cotton cloth dampened with warm water and a mild cleaner
- Never use a dirty or greasy cloth to clean cabinetry
- Harsh detergent residues may damage finishes
- Spills, water spots, and grease will come off easier if removed promptly
- Avoid using a dirty dishcloth or a sponge to clean cabinet surfaces as it may contain remnants of harsh detergents that can harm the finish
- Avoid abrasives
- Use of pressure washer will void warranty
- Never use scouring pads, steel wool, wire brushes or powdered cleaners
- Avoid sliding objects across cabinet surfaces
- Be careful with knives and other sharp objects that can damage cabinet surfaces
- A high-quality stainless-steel cleaner is recommended to help maintain the cabinet hardware

Thank you for choosing ZähBuilt for your outdoor cabinetry needs. Our commitment to service and client satisfaction is our main concern. Our company seeks to fulfill our mission, “Reimagining the Way We Live.” We appreciate your business and look forward to being able to work with you again in the future!